

## FAQ – How do I back up my activated licence?

Once you have activated your Tekla Structures licence, you are at risk of losing access to it if you have a hardware failure or if that computer is stolen.

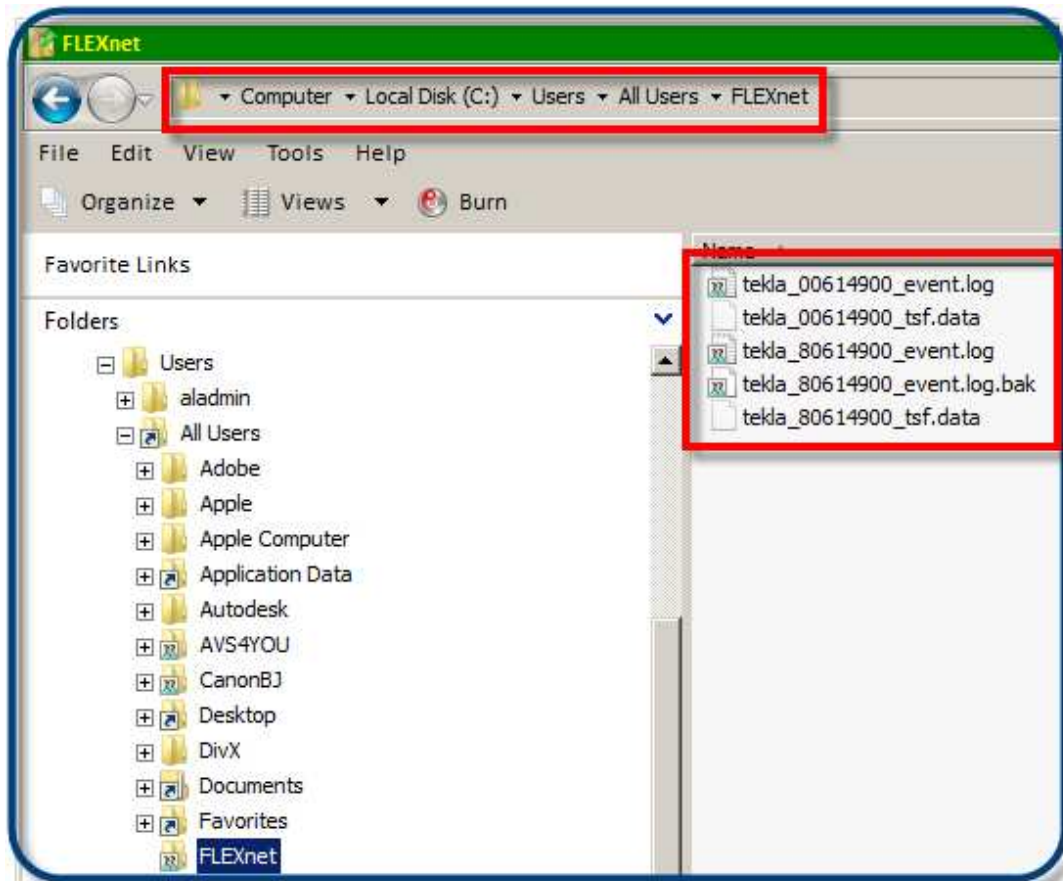
As a remedy in situations like this, you need a backup copy of the ‘activated’ licence so that you can restore a system and continue working again.

Depending on your Operating System (Windows XP, Windows Vista or Windows 7) the folder you need to backup (Trusted Storage) could be located in any of the following folders. The folder may be ‘hidden’ by the Windows operating system.

### ***In Windows XP.***

C:\Documents and settings\All Users\Application Data\FLEXnet.

### ***In Windows Vista.***



When you make a backup copy of this folder, it is suggested that you also include the full path on the backup medium (USB stick, CD/DVD, server or another computer). If there are multiple copies on the same drive, then it may also help if some identifier for the target computer is also stored. eg Drafting-D1\FLEXnetBackup. Try to consider the process you would use if you ever needed to do the restore / repair. It would be wise to also have a copy of your current EntitlementCertificate.HTML file, in case a new computer has to be used for the re-installation.